

# **Frequently Asked Questions About Interactive Interviews**

## **What are interactive forms?**

The interactive court forms are designed to help low income Kansans representing themselves in court complete the forms they need easily and accurately online.

## **What should I expect?**

You will answer questions in an interview format and your answers will be used to fill in forms relevant to your situation. Once you click the link to the form you need, you will be taken to our partnering site, Lawhelp Interactive, to complete the interview for the interactive forms.

At the end of the interview, you will “submit” your answers, wait for your documents to be assembled, and then download your documents for printing. Instructions about what to do next will be included in your printed form packet.

## **Who can use this program?**

This program is designed for low income Kansans, or advocates assisting them, who are representing themselves in a non-criminal court case.

## **What do I need to get started?**

First, select the type of forms needed for your legal situation. Each section will provide you with a list of information you will need to complete the interview and corresponding court forms.

## **Do I need a specific browser to access the interactive forms?**

No, the interactive forms work on any browser.

## What software is needed to download and print the forms?

The interactive court forms download for printing in any word processing program such as Microsoft Word. Make sure your computer chooses a word processing program to download the documents and therefore avoid getting nonsense or "gibberish."

- The interactive court forms download for printing in Rich Text Format (.rtf), which can be opened in any word processing program, such as Microsoft Word.
- If you do not have a word processing program, you can [download WordViewer here for free](#) so that you can be sure that your document is easy to read.

## What are the steps in this program?

You will be asked to agree to certain conditions about the use of this program in order to begin using **LawHelp Interactive**. You have the option to Sign up – saving a name and password. This will allow you to save your answers and return later. It will also save your answers to use in later forms.

For example, if you save your answers for a divorce *petition*, you will not have to reenter that information for a divorce *decree*. You will choose self helper as the account type. You may enter your email, if you wish to email the documents. This can allow you to save them if you are using a public access computer.

You will not be contacted by email. *None of this information is available to or accessible by any other persons.*

## How much does it cost?

There is no cost for using this program. However, please note there are fees for filing most court documents. The instructions will include fee information or you can contact your local Court Clerk's Office for more details.

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