

KLS Client Grievance Procedure

This policy describes the steps for clients to use when they have a complaint with or about Kansas Legal Services.

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Last updated on June 20, 2023.

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- FAP explains
 - Who qualifies
 - What help is available
 - How to apply
- Hospital **MUST** give FAP information to you for free

Pause (b) n't wait — ask as soon as you get a bill



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