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# Online Application



## What to Expect: Additional Questions in Legal Applications and Intake Process

[Watch this short video](#) about the first step to getting help

**NOTE: CALL 316-267-3975, Monday through Friday, 8:00 a.m. to 4:30 p.m. to apply for legal assistance.**

**Use ONLINE application between 8 a.m. Monday through Thursday, 4:30 p.m.**

## The First Step to Getting Help

We know your time is valuable, so we've created this short guided interview as the first step to seeing what help might be available in your unique situation.

You will notice this interview asks you to agree to "Terms of Use" and "Privacy Policy" (highlighted in yellow below). Please don't let this worry you, because in this short interview, we don't ask for your name or any other identifying information.

You may proceed with this initial short interview without creating any kind of account.

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**ONLINE APPLICATION PROCESS AVAILABLE MONDAY THROUGH THURSDAY.**

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**During business hours, CALL 316-267-3975, Monday through Friday, 8:00 a.m. to 4:30 p.m. to apply for legal assistance by phone.**

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**Click FIRST STEP button to get started.**

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**ONLINE APPLICATION IS CURRENTLY  
NOT AVAILABLE.**

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**ONLINE APPLICATION PROCESS AVAILABLE:**

**8:00 AM MONDAY THROUGH**

**4:30 PM THURSDAY.**

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After you fill in the **Online Application**, an Intake Specialist will email or call you within a few days to ask you more questions to determine your eligibility for

services.

Please note, you might be called within 24 hours of completing an online application, or depending on call volume, it could be 2 to 3 business days.

*During times of heavy volume and holiday closings, the response to your application may be delayed for several days.*

PLEASE WATCH FOR CALLER I.D. 316-267-3975.

**If you'd prefer to speak with someone over the phone, you may also apply for services through our application line: 316-267-3975, Monday through Friday, 8:00 a.m. to 4:30 p.m.**

Lowest hold times are \*usually\* 10 am-12 pm, and 3 pm-4:30 pm. The call center sometimes closes 2 pm-4 pm on Tuesdays or Wednesdays for staff meetings as well.

## **Additional Questions**

**Whether you use the Online Application or call in to an Intake Specialist, you will be asked further questions.**

Depending on what kind of legal issue you have, you might be asked a lot of identifying information as well as household size, income, and asset questions.

You will also be asked the name of the opposing party in your legal issue. The opposing party might be a spouse in a divorce case, a landlord, or a collection agency, anyone with whom you may have a dispute or legal issue.

You might also be asked about:

- exact income, (such as hourly rate and number of hours each week or gross annual salary before taxes), for each person in your house, not just you
- the amount of rent or mortgage you pay
- any fixed debt payments (like taxes you are paying) child support paid by anyone in your household
- medical debt
- current or back income taxes
- costs of children's daycare

If free or low cost legal services aren't available in your situation, we will do our best to help you learn about other options that might be available.

You can use our **Online Application** anytime day or night.

**Please note, you might be called within 24 hours of completing an online application, or depending on call volume, it could be 2 to 3 business days. PLEASE WATCH FOR CALLER I.D. 316-267-3975.**

Last updated on September 11, 2025.

[Legal Questions and Answers](#)

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NEWS

News & publications

The news about recent activities for needed peoples.

[More News](#)

10 Sep 2025



Legal Outreach Clinic October 2, 1:30 - 4:30 in Lawrence

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[Continue Reading about Legal Outreach Clinic October 2, 1:30 - 4:30 in Lawrence](#)

5 Sep 2025

**STEP 1: ASK FOR THE FINANCIAL ASSISTANCE POLICY (FAP)**

- FAP explains
  - Who qualifies
  - What help is available
  - How to apply
- Hospital **MUST** give FAP information to you for free

**Pause (x) don't wait — ask as soon as you get a bill**

Charity Care: A Guide to Relief of Medical Debt

Kansas Legal Services offers you some guidance if you have medical debt...

[Continue Reading about Charity Care: A Guide to Relief of Medical Debt](#)

## Our Partners

LSC's support for this website is limited to those activities that are consistent with LSC restrictions.

