# kansas legal services annual report 2 0 2 2

kansaslegalservices.org Matthew Keenan, Executive Director

# KANSAS LEGAL SERVICES ANNUAL REPORT 2022

The photo on the cover was taken by Joy Marlin, Mediator in the KLS Midland Mediation Services program in Wichita. This photo won first place in the photography contest for the cover in which KLS staff and their families participated.

Joy described this photo: "Following my grandmother's passing in late 2020, my husband and I purchased the family farmhouse originally purchased by my grandfather in 1946 along with the adjoining 80 acres, and renovated the farmhouse in 2021, where you'll find us many weekends. It was the most bittersweet experience of my life. This shot is of our pasture as the sun is setting near the Greenwood and Wilson county line."

Throughout this annual report, you will see photos that were contributed to the contest by staff, staff spouses and staff children.

We also have testimonials scattered throughout the report, and pictures of many of our hardworking staff at events, working with clients, or having fun.

## Say Goodbye - Message from the 2022 Executive Director

What a satisfying way to leave Kansas Legal Services after 43 years of employment and 16 years as Executive Director!

We had many opportunities in 2022 to start new projects or strengthen existing work.

Among the "new" projects I am pleased to have started in my last year as a KLS employee are:

- expanding our Parent Advocate program to 30 counties, including Sedgwick and Wyandotte. Our work with families of children at risk for entry into foster care continues to reduce the number of children in the custody of the State of Kansas,
- long term funding to get people back to work through public sealing of old criminal convictions and removing barriers to accessing a driver's license, with a goal of getting people back to work,
- helping clients on the new path to exit the Kansas Drug Registry after drug convictions, and
- working with the Kansas Office for Refugees in helping Afghan families already in Kansas solidify their immigration status.

After I announced my plan to retire, the Board of Directors began a search process last summer. Guided by Board President Angela Gupta, the Board selected Matt Keenan to lead the organization beginning January 1, 2023. Many of you may know Matt, either personally or from his writing in the Kansas Bar Journal or the Kansas City Star. In taking this job, Matt is leaving his partnership



position at Shook, Hardy and Bacon and his volunteer role on the Board of Directors for the Legal Services Corporation (LSC). Because LSC is a major funder for KLS, Matt knows about our mission and operations. The advance time provided by the Board has allowed Matt and I to spend considerable time together. He has met the staff and shared his vision about the future with them. I am excited about what his new energy and priorities will mean for KLS clients.

So, this is my last Kansas Legal Services Annual Report, but not my last involvement with KLS or low income persons. I will be joining some other Kansas attorneys working with KLS under Rule 1404, providing services as a retired lawyer. I am excited to volunteer at the nearby Douglas County Help Center and to join other volunteers at clinics hosted by KLS around the state. If you want to join me in this way of giving back to your community (as a retired,

inactive, or active attorney), reach out to Joy Springfield, <u>springfieldj@klsinc.org</u>. She has promised to get me involved and she can make that same promise to you, whatever you want to do.

marilyn Harp

Marilyn Harp, (now former) Executive Director

## Say Hello - Message from the 2023 Executive Director

I grew up in Great Bend, Kansas in the 1960's. I had four siblings. In that Barton County town, my dad Larry had an estate planning practice with his older brother Bob. But they came to handle many other types of cases, as both dad and Bob had an open door to most everyone who needed advice. The law firm was known as Keenan & Keenan. Their modest office was across the street from J.C. Penney's on Broadway, and a block west of St. Rose church. Dad's practice was productive well into his 80's and he continued to see clients up to his passing in February, 2019.

His funeral in early March, 2019, filled much of St. Patrick's church. The pandemic was still months away. Funerals were still well attended and this one was SRO.

And between the rosary, the mass, and the reception that followed, I interacted with the many friends, clients and children of clients who he had counseled. And the refrain I heard over and over again was this: "your dad helped me" or "your dad was good to me." It was his advice, counsel, support, affirmation – without regard to any ability to pay – that was his enduring legacy in that small town.

On the next day, those reflections on my dad's legacy stuck with me as I drove the 272 miles east back home to Johnson County. And they continued to resonate for the years that followed.

So when Marilyn Harp announced her retirement in March of last year, the opportunity to pivot away from 37 years at a large firm was very appealing to me. Especially to a culture where advocating for the poor was central to the practice. This was nothing short of a calling to me.

I view this opportunity to serve as the new Executive Director as a gift. And every day I feel fortunate to lead this talented group of advocates in our journey to be a voice for those who often have none. The work that KLS does across large segments of the 105 Kansas counties has no real peer.

KLS is one of 132 organizations under the umbrella of Legal Services Corporation, and we are grateful for the support we receive from Congress, our Kansas delegation, the State of Kansas, and of course, individual donors – maybe like you. KLS is a rare organization that has the entire state in its territory.

KLS is in good hands. And after six months in the job I can say that KLS is growing, expanding, and extending a helping hand across Kansas. With 42 lawyers and 65 staffers in 11 offices, the opportunities and challenges remain.

"Society is judged on the basis of how it treats its weakest members—the last, the least, the littlest." It is also true that most vulnerable populations also deserve the best advocates—qualified, trained, smart, determined voices—to understand their plight and then push for a fair and appropriate adjudication. Every single day KLS is advocating for the vulnerable populations in Kansas and continuing to build on Marilyn Harp's legacy.



Matt Keenan, Executive Director

#### KANSAS LEGAL SERVICES IS LEGAL AID IN KANSAS



Kansas Legal Services (KLS) was born in 1964 during the War on Poverty, and became a statewide organization in 1977. KLS provides legal services to alleviate low income Kansans' poverty burdens. KLS has eleven legal services field offices and two mediation offices located across Kansas.

In 2019, the Board of Directors examined KLS' mission statement and reaffirmed it with this simple statement: Kansas Legal Services is legal aid in Kansas, providing equal access to justice for the most vulnerable Kansans.

(Left) Photo by Mandi Headley, KLS Parent Advocate.

KLS has progressively focused efforts on

persons with special needs, domestic violence victims, crime victims, the homeless, children in foster care, consumers with housing and debt disputes, the elderly, those with disabling conditions, individuals seeking access to public benefits, and those seeking mediation services.

The Kansas Legal Services' website, <u>https://www.kansaslegalservices.org</u>, is as important in our delivery of legal education and assistance as is our direct service. Throughout this annual report, the website link to the subject area being discussed will be included.



(Right) KLS staff attorney Morgan Lawrence helps a client at an expungement clinic.

## LEGAL SERVICES CORPORATION AND KLS

Kansas Legal Services is one of the 132 independent non-profit legal aid programs that receives funding from the Legal Services Corporation (LSC). LSC is the single largest funder of civil legal aid for low income Americans in the nation. KLS is one of 23 statewide legal aid programs that receives funding from LSC, other grantees serve parts of states.

Significant restrictions exist on who can be assisted with Legal Services Corporation funding. Families served must be supporting themselves on income below 125% of the Federal Poverty guidelines. Families with assets (CDs, multiple vehicles, real estate not occupied by the family) are not eligible for these services.

KLS is grateful to have the support and the funding from Congress through LSC that enables us to do the important work for the people of Kansas. Increases over the past four years have allowed KLS to increase the number of clients receiving legal services. With this support, we ensure the provision of legal aid for low income, vulnerable Kansans and their families. We appreciate the efforts of Congress to increase funding to LSC. Only in seeking to further reduce the justice gap may equal access to justice for all Americans be achieved.

## WHAT WE DO...

FAMILY LAW https://www.kansaslegalservices.org/topics/24/family-law

KLS represents thousands of low income persons each year in domestic matters through many funding sources, including: Access to Justice (ATJ), Legal Services Corporation, United Way, Interest on Lawyers Trust Accounts (IOLTA) and Victims of Crime Act (VOCA).

Funding specific to family law increased the number of family law clients KLS has been able to serve. Even with increased funding, the demand for direct representation in family law matters continues to exceed KLS' capacity. Priority is placed on cases of spousal or child abuse and protection from abuse orders.

#### SERVICES FOR SURVIVORS OF DOMESTIC VIOLENCE AND OTHER CRIMES https://www.kansaslegalservices.org/node/2079/resources-survivors-physical-orsexual-abuse-and-stalking

Every year, KLS provides assistance to thousands of survivors of domestic violence, sexual assault, stalking and other crimes. KLS uses funds from a number of resources to ensure that the legal needs of survivors and their families are addressed. In addition to needed legal assistance, KLS looks at the other needs of the survivors such as affordable, safe housing and income maintenance that will help them feel safe and stable.



Hello, my name is Jennifer Pesina and I would like to take a moment to talk about Kansas Legal Services. Without the services I received through this agency, my children and I would not be in our home. We would not be healing and we would not be able to be piecing our lives back together. And I cannot encourage you enough, if you need help, don't be afraid of financial costs, there

is assistance with that. And I can't encourage you enough to reach out and ask for help, because it is available and it is worth every moment of time it takes to receive services. Thank you.

Funders for this important work for survivors range from federal, state, county and local funds from across the state. The approach taken by KLS staff is that of providing *holistic* legal services. Staff looks at the whole picture of what the survivor and her family needs, works on establishing a Safety Plan if that has not yet been done, and performs other actions to move the family out of crisis and fear, escape the violence and become whole.

## GUARDIAN AD LITEM SUPPORT CENTER (GALSC) AND CARC



GALSC is a statewide program that provides technical assistance, advice, and other support services to guardians ad litem, those who represent children in court proceedings. KLS GALSC staff attorneys also provide direct advice and representation in child welfare cases. The Foster Care Helpline, 1 - 877-298-2674, is part of the GALSC.

The **Children's Advocacy Resource Center (CARC)** revived the CARC Quarterly Newsletter in fall, 2021, after several years' absence. The newsletter is now online instead of printed and features research and articles about issues important to advocates for children across Kansas. Check it out:

https://www.kansaslegalservices.org/node/2559/carc-newletter-fall-2022

We have been very blessed to have KLS work for our family in a multitude of different situations. We've had them do my will, my mother's will. They have helped us get guardianship of our son Jason and also helped us with the adoption of our daughter, Sia. Without the expertise of Danielle and Will and Lisa, and all of their many, many months of hard work, our family would have had to spend a lot of money that we don't have. So we feel very blessed that they have worked so hard, all the t's were crossed, all the i's are dotted.

They made sure that we had everything that we needed to make sure that our family was safe and we had a good future and we cannot thank them enough. We appreciate everything that they have done.

## KIDS2KIN https://www.kansaslegalservices.org/node/2275

Kids2Kin aims at reducing the number of children entering foster care, and preventing

foster care placements for those at- risk. Kansas Legal Services provides legal assistance in adoption and guardianships for kinship caregivers of children at risk of entering the child welfare system. KLS is the first legal service organization in the country awarded a grant from the federal Family First program. Since its start in 2019, the program has proven that legal assistance at the right time can make a huge difference for children at risk for out-of-home placement.



## KLS PARENT ADVOCATE PROGRAM



In August, 2021, the Kansas Department for Children and Families (DCF) staff contacted KLS with an idea to pilot services to families in a few counties. The project refers families to a Parent Advocate as soon as a child abuse hotline complaint is made to DCF. Usually, the children remain in the home, but some legal and case management services would resolve issues, strengthen the family and keep the children out of foster care. In 2022, the program was expanded to more counties in Kansas. The work involves an advocate and attorney team. Referrals come from DCF of families who are interested in working with us and who have had a report

made by someone that child abuse or neglect is occurring in the home.

(Above) Photo by KLS paralegal, Matthew Rush

## **RESOLVING BARRIERS TO EMPLOYMENT AND HOUSING**

KLS' expanded funding base helps us to mitigate the effects of poverty to help Kansans obtain better jobs, housing, and access other opportunities to support their families. This includes assisting in clearing criminal records, resolving debt disputes, resolving housing disputes, assisting in reinstatement of suspended driver's and professional licenses, and promoting access to self-help legal resources.



Expungement clinic in Pittsburg.

#### **EXPUNGEMENTS**

https://www.kansaslegalservices.org/node/1915/facts-about-expungement-kansas KLS conducts expungement clinics across the state through funding from the Kansas Bar Foundation and in partnership with local bar associations. We rely on volunteer attorneys to help with these clinics. Several corporations and local courts have partnered with us on the clinics and the legal staff from Koch Industries has held monthly clinics in Wichita.

## **DRIVER'S LICENSES**





... So I got just one speeding ticket and basically, I just didn't deal with it and I just kept on getting them. They were suspending my license, and it just kept

on building up – driving without a license. It just kept getting worse and worse. Once I got with Kansas Legal Services, they were able to, pretty much, clear my whole record in Kansas. It was something I was really stressing about, like what am I going to do? I knew it would cost a lot of money. . . Life's been great, now, though, I have a better place to live now in a better

part of town because I don't have to spend all my money on lawyer fees and fees with my record. I have a better car. I'm just doing a lot better in life. I have a better job, too. Life has just turned all the way around. I'm really happy. I really appreciate Kansas Legal Services. As of October, 2021, 227,794 Kansans had a suspended or revoked driver's license. Kansas was 4<sup>th</sup> in the nation with the number of persons with suspended licenses. This is the result of failing to pay a ticket, not showing up for a hearing, being in an uninsured wreck or not paying child support. The road to get a driver's license back is often hard to navigate. Kansas Legal Services now contracts with the City of Wichita to staff a driver's license reinstatement program for Sedgwick County citizens with suspended licenses. KLS also provides an attorney for Wyandotte County's Suspended License Intervention Project (SLIP). Both of these projects have been phenomenally successful at helping get Kansans out of the spiral of unaffordable fines and fees that can keep them from driving legally. KLS also holds many clinics around the state in partnership with businesses, local bar associations, courts, and utilizing the efforts of volunteer attorneys.

## HOUSING <u>https://www.kansaslegalservices.org/topics/30/housing</u>

In 2022, KLS had a contract with Kansas Housing Resource Corporation to provide legal services to tenants who have applied for KERA (Kansas Emergency Rental Assistance) funding and have an eviction hearing scheduled. They referred us the cases and we provided as much assistance as possible in a timely and effective way.

KLS helps Kansans with many aspects of housing that tenants and homeowners face, including confronting discriminatory practices by landlords and lenders, and resolving unsafe rental housing conditions.

KLS also provides foreclosure prevention legal assistance through a grant from the Kansas Bar Foundation. Hundreds of Kansas families have been helped to prevent or resolve foreclosure actions.



My sister was being harassed in late 2021 by the office manager at the apartment complex where she lives. She couldn't afford legal representation so she contacted legal services and was introduced to the KLS attorney, Steve Minson. We met with him and he listened to

everything that she had to say about the problem and he told her that he couldn't make any promises. He investigated very thoroughly.

Forward into 2022, and my sister is still living in that apartment complex. She's no longer being harassed and Steve has two friends for life. He treated my sister with such respect and human dignity. He was very thorough and he made it perfectly clear to the office manager and the corporate lawyer for the apartment complex that my sister is to be respected by the office manager and by the complete management team in that apartment complex.

# ELDER LAW https://www.kansaslegalservices.org/topics/1864/services-seniors

KLS coordinates with local Area Agencies on Aging and the Kansas Department for Aging and Disability Services as a legal service provider in the state aging network. Older Americans Act, county Mill Levy funds, and other private funds address this growing area of need. Senior Citizens Law Project (SCLP) provides services in a wide range of civil legal issues to persons age 60 and older. SCLP's objective is to target the more vulnerable elderly population who are in the greatest social and economic need.

KLS also operates the KLS Elder Rights Project which provides assistance for seniors who are victims of financial fraud, exploitation, domestic abuse and other crimes.

KANSAS ELDER LAW HOTLINE (888) 353-5337

The Kansas Elder Law Hotline links KLS staff and private attorneys to provide the broadest possible range of legal advice and information.

I was in a situation that I need an attorney to assist me as quickly as possible, and Becky called me on that evening, after me getting in contact with her. We talked about the situation, I showed up with court and she took care of it and it was a great outcome. It was called: like a football game. I threw her the ball. She caught it and made a touchdown!



Kansas Legal Services attorneys in serious discussion at the KLS attorney retreat.

# 2022 KANSAS LEGAL SERVICES ACCOMPLISHMENTS

In 2022, Kansas Legal Services provided life changing services in the following manner:

- 1,044 Victims of domestic violence obtained a Final Protection from Abuse order, through the representation of a KLS advocate and funded by a variety of sources, including the Victims Of Crime Act (VOCA) funding, including stability for 1,521 children.
  - **237** Adults and children received steady monthly income from Social Security or SSI disability benefits, putting over \$2.75 million into the Kansas economy.
- **1,978** Kansans completed divorce forms through the Free Legal Forms page on the KLS website, which has 28 sets of legal forms available.
- 1,421 Veterans or their families received legal advice or representation.
  - **323** Clients received legal assistance for expungement of criminal conviction or arrest, 356 people used online forms for self-representation in expungement process.
  - 514 Cases were mediated, involving employment or family issues.
  - 20 Kansas families got a fresh financial start from a bankruptcy filed by KLS offices, resulting in \$1.65 million in debt relief.
  - **195** Families met their child's special needs, due to successful Children's disability and Medicare benefit claims, funded by the Kansas Department for Children and Families.
  - **584** Kansas families received specialized assistance with keeping children out of foster care through the Kansas Legal Services' Kids2Kin program, to promote permanency for Kansas kids.
  - **905** Hours of legal services provided at no cost to 584 clients from 66 private attorneys, through KLS pro bono program.
  - **490** Parents received child support orders in divorce and paternity cases, represented by KLS staff, for 1,050 children.
  - 38 Attorneys provide high quality, effective legal advocacy for low income Kansans.
- **5,452** Hours were contributed by 31 law school interns to advance the legal needs of 1,868 KLS clients, preparing them to continue to give back during their careers on a pro bono basis.
- **10,505** Clients received timely legal advice as they faced family law, housing, consumer related or other crises in their lives.
- 35,234 Applicants for KLS service, including 26,010 handled by the Central Intake Unit.
- **12,638** Applicants completed the online application form to make an initial request for services.
  - **971** Self-represented persons had questions answered through the Live Chat feature on the KLS website.
- 740,216 Unique visitors to the KLS website (each counted once) with 918,554 page views on www.kansaslegalservices.org
- **\$244,151** Donated to KLS by legal community supporters of our work.

# Elizabeth Ferguson Award 2022 Recipient: MELISSA NOLTE

Melissa does a great job within our research and program development department, with a smile and a heart to help KLS clients! She will celebrate 20 years at KLS in September, 2023. She always stays on top of emerging legal needs of low income Kansans and looks for ways to help, either through writing grants to support direct legal assistance or providing information



through our websites.

Melissa (left, with award) is responsible for the ongoing website management for three KLS websites: the public, private/staff and pro bono websites. Melissa is also responsible for content development, maintenance and update of our websites and KLS program promotion on Twitter, Instagram, LinkedIn, Facebook, and the KLS YouTube channel.

Public website management has been especially intense for the past few years since the COVID-19 crisis. Melissa maintains

current resources for people in poverty needing help with issues in unemployment, housing, public benefits, food programs, family law, etc. She updates resources daily or when appropriate so that the public gets the most up-to-date information.

Melissa leads or is involved to some extent with the writing of 20-25 grants per year. She is part of a team effort with the Research and Program Development staff, Executive Director and Managing Attorneys to develop and write grants. Notable grants that she has worked on include the Kids2Kin Program which has evolved to include Parent Advocates, and LSC Technology Innovation Grants for website development.

Melissa's knowledge of KLS for grant and program development and other reporting are a great asset to KLS. She is willing to learn, take on new challenges and has tremendous writing skills. She believes in the mission of KLS, wants to help improve the organization and help the people we serve.



Photo of the Keeper of the Plains by Megan Storie, Hutchinson.

# STATEWIDE PRO BONO SERVICES

#### KLS THANKS ALL OF OUR PRO BONO ATTORNEYS!



Joy Springfield (above, left, at networking event), KLS Statewide Pro Bono Services Director, worked hard through 2022 on many pro bono events, trainings, and coalition building.

KLS recruited 66 private attorneys to provide legal assistance to 584 clients in 2022. These attorneys provided 905 hours of legal services at no cost.

KLS was fortunate to have 31 law school interns who contributed 5,452 hours to address the legal needs of 1,868 KLS clients.

#### **TRIVIA NIGHTS**

Trivia Nights are held in October each year to honor Celebrate Pro Bono Month. The nights are fundraising events, as well as fun-raising events! KLS - Kansas City had the Wyandotte and Johnson Counties' Bar Associations competing against each other, and Wichita had private law firms competing. This is a continuing, annual event that we will expand upon in 2023. We had celebrity emcees for the KC event, Court of Appeals Judge Sarah Warner and James Campbell.



The winners of the Wichita Trivia Night was Fleeson Gooing law firm (pictured left), and the runner-up was the law firm of Martin Pringle.

Great fun was had at the KLS – Kansas City Trivia Night (right)! The Johnson County Bar won over the Wyandotte County bar.



#### KLS – KANSAS BAR FOUNDATION EXPUNGEMENT PROJECT

Expungements help low income Kansans compete for better jobs. The KLS Volunteer Lawyer Program partnered with local bar associations and a corporation to conduct expungement clinics in several locations. The clinics enhance the local bars' benevolent community reputation.

Expungement clinics were held in Wichita (in partnership with Koch Industries), Hutchinson, Emporia, Manhattan, Leavenworth, and Wyandotte County.

(Right) Expungement clinic in Manhattan.





Suspended driver's licenses have become a hot-button topic over the past few years. KLS receives funding from the Kansas Bar Foundation to conduct clinics that provide assistance to people with persistent barriers to employment and housing, such as driving on a suspended license and having a criminal record.

Clinics in 2022 were held in Chanute and Wichita, with new programs started in Wichita/Sedgwick County and Kansas City/Wyandotte County for full-time driver's license restoration clinics staffed by KLS, using volunteer attorneys when possible, and funded by the local government or District Court in those locations.

## KANSAS LEGAL SERVICES WEBSITE

## In 2022, kansaslegalservices.org had

740,216 unique visitors

who viewed 918,554 pages.

The website received 63% of its traffic from mobile devices.

Top three most popular pages in 2022:

- Homepage 227,444 views https://www.kansaslegalservices.org/
- Tenant Issues and Rights for Kansas Renters 81,607 views <u>https://www.kansaslegalservices.org/node/1934/tenant-issues-and-rights-kansas</u> <u>renters</u>
- Free Legal Forms 45,194 views <a href="https://www.kansaslegalservices.org/node/785/free-legal-forms">https://www.kansaslegalservices.org/node/785/free-legal-forms</a>

In 2022, KLS was the leader of a project to upgrade and update the KLS website to an up-todate version of the Drupal content management system, Drupal 9. This conversion made the website more user friendly, and better formatted for the use on mobile devices. This work was enabled by a generous grant from the Legal Services Corporation, and benefited 17 other LSC-funded legal services websites as well, with upgrades of their sites at no cost.

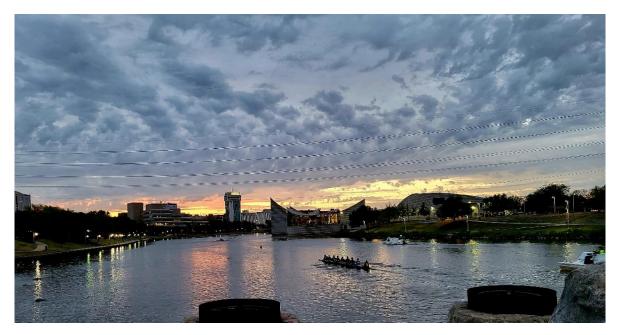


Photo of Wichita, by Michele Davis, Central Intake Coordinator

## **NOTABLE ACHIEVEMENTS BY KLS STAFF IN 2022**

The Jennie Mitchell Kellogg Achievement Award, named after the first female lawyer in Kansas, is given to a female attorney who has achieved professional excellence, and influenced and opened doors for other women in the field.

Marilyn Harp, Executive Director of Kansas Legal Services (center, with attorney friends Christy Campbell, left, and Ellen Bertels, right), won the award Friday, July 15, 2022, at the Kansas Women Attorneys Association annual conference in Lindsborg, Kansas.





KLS – Kansas City staff attorney Michael Hilleary (left) received the Distinguished Service Award from the Kansas Bar Association at their annual 2022 meeting for his work at the Johnson County Self-Help Center during COVID and the transition to their new courthouse.

Consumer/FinanceAdvice & Brief Service20222021202420401,4801,3011,512Consumer/FinanceRepresentation1061,291,2401,4402262011Other Service4/794/807000072Mediation00000221FamilyAdvice & Brief Service4,4294,6384,6255,2133,2214,107Representation2,2292,2602,7453,2243,32023,302Other Service1,9171,8811,9282,7563,3203,302Other Service1,9171,8811,9282,7563,3214,107JuvenileAdvice & Brief Service3,693,753,263,602,402,265Mediation3693,753,263,602,402,2652,4141,813,1351,616Mediation31,35641771,4152,4162,4552,4162,4552,4162,4162,4552,4162,4552,4162,4162,4552,4162,4553,4162,4553,4162,4553,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,4162,4552,416 </th <th>CASE TOTAL</th> <th>S</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	CASE TOTAL	S						
Representation         106         132         120         144         2052         210           Other Service         479         446         476         730         790         757           Mediation         0         0         0         0         0         0         2           Total         2,225         1,877         1,886         2,354         2,317         2,221           Family         Advice & Brief Service         4,429         4,638         4,625         5,213         3,921         4,107           Representation         2,229         2,280         2,162         2,734         3,923         3,902           Mediation         93         135         131         134         138         106           Total         8,668         8,934         8,846         10,837         10,605         11,347           Juvenile         Representation         441         69         917         1,085         1,089         955           Other Service         210         199         174         407         458         475           Mediation         3         135         6         4         11         7           M			2022	2021	2020	2019	2018	2017
AddAddAddAddAddAddMediation000002Total2,2351,8771,8362,3542,3172,221FamilyAdvice & Brief Service4,4294,6384,6255,2133,9214,107Representation2,2292,2802,1622,7543,2233,9204,107Mediation93135131134138106Total8,6688,9348,84610,83710,60611,347JuvenileAdvice & Brief Service369375326360240226Representation4816999171,0851,0899550ther Service210199174407458475Mediation313564117711<54153907154222Representation71441281,6631,404140400404040HealthAdvice & Brief Service1751541539071542222231664047HousingRepresentation71441282400000000000000000000000000000000000000<	Consumer/Finance	Advice & Brief Service	1,650	1,299	1,240	1,480	1,301	1,261
Mediation         10         11		Representation	106	132	120	144	226	201
Total         2,235         1,877         1,836         2,334         2,317         2,221           Family         Advice & Brief Service         4,429         4,638         4,625         5,213         3,921         4,107           Representation         2,229         2,280         2,162         2,734         3,224         3,232           Other Service         1,917         1,881         1,928         2,756         3,323         3,902           Mediation         93         135         131         134         138         106           Total         8,668         8,934         8,864         10,837         10,606         11,347           Juvenile         Advice & Brief Service         369         375         326         360         240         226           Representation         481         699         917         1,085         1,089         955           Other Service         210         199         174         407         458         475           Mediation         3         135         6         4         11         7           Total         1,063         1,408         1,423         1,856         1,798         1,643		Other Service	479	446	476	730	790	757
Family RepresentationAdvice & Brief Service4,4294,6384,6255,2133,9214,107Representation2,2292,2802,1622,7343,2243,232Other Service1,9171,8811,9282,7563,3233,902Mediation93135131134138106Total8,6688,9348,84610,83710,60611,347JuvenileAdvice & Brief Service369375326630240226Representation4816999171,0851,089955Other Service210199174407458475Mediation313564117Mediation7144128626340222Representation714412626407Mediation0000000Total206189181995225293HousingAdvice & Brief Service1,9041,6261,0251,4101,021Neeliation180195118109351305Other Service333232234223234205Mediation180195148193305306Other Service1,9041,6261,0251,4101,21930Representation180195148193305 </th <th></th> <th>Mediation</th> <th>0</th> <th>0</th> <th>0</th> <th>0</th> <th>0</th> <th>2</th>		Mediation	0	0	0	0	0	2
Representation         2,229         2,280         2,2162         2,734         3,224         3,232           Other Service         1,17         1,881         1,928         2,756         3,323         3,902           Mediation         93         135         131         134         138         106           Total         8,668         8,934         8,846         10,837         10,606         11,347           Juvenile         Advice & Brief Service         369         375         325         360         240         226           Representation         481         699         917         1,085         1,089         955           Other Service         210         199         174         407         451         222           Mediation         3         135         6         4         11         7           Total         1,063         1,408         1,423         1,856         1,798         1,663           Health         Advice & Brief Service         175         154         153         907         154         222           Representation         7         14         12         62         31         244           O		Total	2,235	1,877	1,836	2,354	2,317	2,221
Other Service1,9171,8811,9282,7563,3233,902Mediation93135131134138106Total8,6688,9348,84610,83710,60611,347JuvenileAdvice & Brief Service369375326360240226Representation4816999171,0851,089955Other Service210199174407458475Mediation313564117Total1,0631,4081,4231,8561,7981,663HealthAdvice & Brief Service175154153907154222Representation7144122623124Other Service2421116264047Mediation0000000Mediation7144122623124Other Service1,9041,6261,8931,903305HousingAdvice & Brief Service1,9041,6251,4101,021930Mediation7104130Other Service1,9041,6251,3811,7431,5951,401Disability/IncomeAdvice & Brief Service3,1462,8213936132,2221,663Mediation710413000 </th <th>Family</th> <th>Advice &amp; Brief Service</th> <th>4,429</th> <th>4,638</th> <th>4,625</th> <th>5,213</th> <th>3,921</th> <th>4,107</th>	Family	Advice & Brief Service	4,429	4,638	4,625	5,213	3,921	4,107
Mediation         93         135         131         134         138         1066           Total         8,668         8,934         8,846         10,837         10,606         11,347           Juvenile         Advice & Brief Service         369         375         326         360         240         226           Representation         481         699         917         1,085         1,089         955           Other Service         210         199         174         407         458         475           Mediation         3         135         6         4         11         7           Total         1,063         1,408         1,423         1,856         1,798         1,663           Health         Advice & Brief Service         175         154         153         907         154         222           Representation         7         14         12         62         31         24           Other Service         24         21         16         26         40         47           Mediation         0         0         0         0         0         0         0         0           Inusing <th></th> <th>Representation</th> <th>2,229</th> <th>2,280</th> <th>2,162</th> <th>2,734</th> <th>3,224</th> <th>3,232</th>		Representation	2,229	2,280	2,162	2,734	3,224	3,232
Total         8,68         8,934         8,846         10,837         10,050         11,347           Juvenile         Advice & Brief Service         369         375         326         360         240         226           Representation         481         699         917         1,085         1,089         955           Other Service         210         199         174         407         458         475           Mediation         3         135         6         4         11         7           Total         1,063         1,408         1,423         1,856         1,798         1,663           Health         Advice & Brief Service         175         154         153         907         154         222           Representation         7         14         12         62         31         24           Other Service         24         21         16         26         40         47           Mediation         0         0         0         0         0         0         0           Total         2,626         1,801         1,813         1,919         313         305           Other Service		Other Service	1,917	1,881	1,928	2,756	3,323	3,902
JuvenileAdvice & Brief Service369375326360240226Representation4816999171,0851,089955Other Service210199174407458475Mediation313564117Total1,0631,4081,4231,8561,7981,663HealthAdvice & Brief Service175154153907154222Representation71412623124Other Service242116264047Mediation0000000Total206188985225293HousingAdvice & Brief Service1,9041,6261,0251,4101,021930Representation180195118099351305Other Service333232234223220166Mediation7104173130Other Service133232234233232234Disability/Income MaintenanceAdvice & Brief Service4474442882401591,401Disability/Income MediationAdvice & Brief Service3,1462,8012,2291,8041,427688Mediation000000000Mediation		Mediation	93	135	131	134	138	106
Representation         481         699         917         1,085         1,089         955           Other Service         210         199         174         407         458         4475           Mediation         3         135         6         4         11         7           Total         1,063         1,408         1,423         1,856         1,798         1,663           Health         Advice & Brief Service         175         154         153         907         154         222           Representation         7         14         12         62         31         24           Other Service         24         21         16         26         40         47           Mediation         0         0         0         0         0         0         0           Total         206         189         181         995         225         293           Housing         Advice & Brief Service         1,904         1,626         1,025         1,410         1,021         930           Total         2424         2,063         1,881         109         351         305           Other Service         33		Total	8,668	8,934	8,846	10,837	10,606	11,347
Other Service210199174407458475Mediation313564117Total1,0631,4081,4231,8561,7881,663HealthAdvice & Brief Service175154153907154222Representation71412623124Other Service242116264047Mediation0000000Total206189181995225293HousingAdvice & Brief Service1,9041,6261,0251,4101,021930Representation180195118109351305Other Service333232234223220166Mediation7104130Total2,4242,0631,3811,7431,5951,401Disability/Income MaintenanceAdvice & Brief Service447444288240159207Mediation000000000Miscellaneous*Advice & Brief Service3,462,8012,2291,8041,427828Mediation1,1301,1611,2661,3992,1521,894Other Service739594477649700645Mediation4,133318327<	Juvenile	Advice & Brief Service	369	375	326	360	240	226
Mediation111111Total1,0631,4081,4231,8561,7981,663HealthAdvice & Brief Service175154153907154222Representation71412623124Other Service242116264047Mediation000000Total206189181995225293HousingAdvice & Brief Service1,9041,6261,0251,4101,021930Representation180195118109351305Other Service333232234223220166Mediation7104130Total2,4242,0631,3811,7431,5951,401Disability/IncomeAdvice & Brief Service447444288240159207MaintenanceRepresentation457437399613724696Other Service14290118193313258Mediation0000000Total1,0469718051,4641,427828Mediation000000645Mediation1,1301,1611,2661,3992,1521,894Other Service <t< th=""><th></th><th>Representation</th><th>481</th><th>699</th><th>917</th><th>1,085</th><th>1,089</th><th>955</th></t<>		Representation	481	699	917	1,085	1,089	955
Total         1,063         1,408         1,423         1,856         1,798         1,663           Health         Advice & Brief Service         175         154         153         907         154         222           Representation         7         14         12         62         31         24           Other Service         24         21         16         26         40         47           Mediation         0         0         0         0         0         0         0         0           Housing         Advice & Brief Service         1,904         1,626         1,025         1,410         1,021         930           Representation         180         195         118         109         351         305           Other Service         333         232         234         223         220         166           Mediation         7         10         4         1         3         0           Disability/Income         Advice & Brief Service         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         <		Other Service	210	199	174	407	458	475
Health         Advice & Brief Service         175         154         153         907         154         222           Representation         7         14         12         62         31         24           Other Service         24         21         16         26         40         47           Mediation         0         0         0         0         0         0         0           Housing         Advice & Brief Service         1,904         1,626         1,025         1,410         1,021         930           Housing         Advice & Brief Service         1,904         1,626         1,025         1,410         1,021         930           Housing         Advice & Brief Service         333         232         234         223         220         166           Mediation         7         10         4         1         3         0           Total         2,424         2,063         1,381         1,743         1,595         1,401           Disability/Income         Advice & Brief Service         142         90         118         193         313         258           Mediation         0         0         0         0		Mediation	3	135	6	4	11	7
Representation         7         14         12         62         31         24           Other Service         24         21         16         26         40         47           Mediation         0 </th <th></th> <th>Total</th> <th>1,063</th> <th>1,408</th> <th>1,423</th> <th>1,856</th> <th>1,798</th> <th>1,663</th>		Total	1,063	1,408	1,423	1,856	1,798	1,663
Other Service242116264047Mediation000000Total206189181995225293HousingAdvice & Brief Service1,9041,6261,0251,4101,021930Representation180195118109351305Other Service333232234223220166Mediation7104130Total2,4242,0631,3811,7431,5951,401Disability/Income MaintenanceAdvice & Brief Service447444288240159207MaintenanceAdvice & Brief Service4474437399613724696Other Service11290118193313258Mediation0000000Miscellaneous*Advice & Brief Service3,1462,8012,2291,8041,427828Mediation1,1301,1611,2661,3992,1521,894Miscellaneous*Advice & Brief Service739594477649700645Mediation1,1301,1611,2661,3992,1521,894Mediation4413183271581503,353Mediation4413183271583,503Mediation441318	Health	Advice & Brief Service	175	154	153	907	154	222
Mediation         0		Representation	7	14	12	62	31	24
Total         206         189         181         995         225         293           Housing         Advice & Brief Service         1,904         1,626         1,025         1,410         1,021         930           Representation         180         195         118         109         351         305           Other Service         333         232         234         223         220         166           Mediation         7         10         4         1         3         0           Total         2,424         2,063         1,381         1,743         1,595         1,401           Disability/Income         Advice & Brief Service         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0         0         0         0         0         0         0           Total         1,046         971         805         1,046         1,196         1,161         1,26		Other Service	24	21	16	26	40	47
Housing         Advice & Brief Service         1,904         1,626         1,025         1,410         1,021         930           Representation         180         195         118         109         351         305           Other Service         333         232         234         223         220         166           Mediation         7         10         4         1         3         0           Total         2,424         2,063         1,381         1,743         1,595         1,401           Disability/Income         Advice & Brief Service         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0         0         0         0         0         0         0           Miscellaneous*         Advice & Brief Service         3,146         2,801         2,229         1,804         1,427         828           Representation         1,130         1,161         1,266         1		Mediation	0	0	0	0	0	0
Representation       180       195       118       109       351       305         Other Service       333       232       234       223       220       166         Mediation       7       10       4       1       3       0         Total       2,424       2,063       1,381       1,743       1,595       1,401         Disability/Income       Advice & Brief Service       447       444       288       240       159       207         Maintenance       Representation       457       437       399       613       724       696         Other Service       142       90       118       193       313       258         Mediation       0       0       0       0       0       0       0         Total       1,046       971       805       1,046       1,196       1,161         Miscellaneous*       Advice & Brief Service       3,146       2,801       2,229       1,804       1,427       828         Representation       1,130       1,161       1,266       1,399       2,152       1,894         Other Service       739       594       477       649       700 <th></th> <th>Total</th> <th>206</th> <th>189</th> <th>181</th> <th>995</th> <th>225</th> <th>293</th>		Total	206	189	181	995	225	293
Other Service         333         232         234         223         220         166           Mediation         7         10         4         1         3         0           Total         2,424         2,063         1,381         1,743         1,595         1,401           Disability/Income         Advice & Brief Service         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0         0         0         0         0         0         0           Total         1,046         971         805         1,046         1,161         1,266         1,399         2,152         1,894           Miscellaneous*         Advice & Brief Service         3,146         2,801         2,229         1,804         1,427         828           Representation         1,130         1,161         1,266         1,399         2,152         1,894           Other Service         739         594	Housing	Advice & Brief Service	1,904	1,626	1,025	1,410	1,021	930
Mediation         7         10         4         1         3         0           Total         2,424         2,063         1,381         1,743         1,595         1,401           Disability/Income Maintenance         Advice & Brief Service Representation         447         444         288         240         159         207           Maintenance         Advice & Brief Service         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0         161		Representation	180	195	118	109	351	305
Total         2,424         2,063         1,381         1,743         1,595         1,401           Disability/Income Maintenance         Advice & Brief Service Representation         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0         0         0         0         0         0         0           Miscellaneous*         Advice & Brief Service         3,146         2,801         2,229         1,804         1,427         828           Representation         1,130         1,161         1,266         1,399         2,152         1,894           Other Service         739         594         477         649         700         645           Mediation         441         318         327         158         150         135           Total         5,456         4,874         4,299         4,010         4,429         3,502		Other Service	333	232	234	223	220	166
Disability/Income Maintenance         Advice & Brief Service Representation         447         444         288         240         159         207           Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0		Mediation	7	10	4	1	3	0
Maintenance         Representation         457         437         399         613         724         696           Other Service         142         90         118         193         313         258           Mediation         0		Total	2,424	2,063	1,381	1,743	1,595	1,401
Other Service       142       90       118       193       313       258         Mediation       0       0       0       0       0       0       0         Total       1,046       971       805       1,046       1,196       1,161         Miscellaneous*       Advice & Brief Service       3,146       2,801       2,229       1,804       1,427       828         Representation       1,130       1,161       1,266       1,399       2,152       1,894         Other Service       739       594       477       649       700       645         Mediation       441       318       327       158       150       135         Total       5,456       4,874       4,299       4,010       4,429       3,502	•		447	444		-		-
Mediation         0	Maintenance	•		-				
Total         1,046         971         805         1,046         1,196         1,161           Miscellaneous*         Advice & Brief Service         3,146         2,801         2,229         1,804         1,427         828           Representation         1,130         1,161         1,266         1,399         2,152         1,894           Other Service         739         594         477         649         700         645           Mediation         441         318         327         158         150         135           Total         5,456         4,874         4,299         4,010         4,429         3,502			142	90	118	193	313	258
Miscellaneous*         Advice & Brief Service         3,146         2,801         2,229         1,804         1,427         828           Representation         1,130         1,161         1,266         1,399         2,152         1,894           Other Service         739         594         477         649         700         645           Mediation         441         318         327         158         150         135           Total         5,456         4,874         4,299         4,010         4,429         3,502			0	0	0	0	0	0
Representation       1,130       1,161       1,266       1,399       2,152       1,894         Other Service       739       594       477       649       700       645         Mediation       441       318       327       158       150       135         Total <b>5,456 4,874 4,299 4,010 4,429 3,502</b>		Total	1,046	971	805	1,046	1,196	1,161
Other Service         739         594         477         649         700         645           Mediation         441         318         327         158         150         135           Total <b>5,456 4,874 4,299 4,010 4,429 3,502</b>	Miscellaneous*	Advice & Brief Service	3,146	2,801	2,229	1,804	1,427	828
Mediation         441         318         327         158         150         135           Total <b>5,456 4,874 4,299 4,010 4,429 3,502</b>		Representation	1,130	1,161	1,266	1,399	2,152	1,894
Total 5,456 4,874 4,299 4,010 4,429 3,502		Other Service	739	594	477	649	700	645
		Mediation	441	318	327	158	150	135
TOTAL CASES 21,098 20,316 18,771 22,841 22,166 21,588		Total	5,456	4,874	4,299	4,010	4,429	3,502
		TOTAL CASES	21,098	20,316	18,771	22,841	22,166	21,588

\*includes education, employment, individual rights, Indian/Tribal law, wills, criminal/juvenile defense, driver's license reinstatement and expungements.

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\*Includes education, employment, individual rights, Indian/Tribal law, wills, criminal/juvenile defense, driver's license reinstatement and expungements.

## **CLIENT PROFILES IN 2022**

GENDER
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Female		11,076
Male		4,844
	TOTAL	15,920

#### **AGE & ETHNICITY**

	Under			60 &	
	18	18-35	36-59	over	Total
Ethnicity					
Asian	6	47	59	26	138
Black	25	838	1,015	470	2,348
Hispanic	13	381	402	102	898
Multi-Racial	15	218	171	51	455
Nat Haw/Other Pac Islander	0	9	12	6	27
Native American	2	83	120	38	243
Nat American/Alaskan Native	1	1	5	3	10
Other Race	14	240	256	99	609
White	1,030	3,424	3,775	2,930	11,159
Unknown	1	19	11	2	33
Total	1,107	5,260	5,826	3,727	15,920

## MIDLAND MEDIATION AND SETTLEMENT SERVICES

#### **MEDIATION SERVICES PROGRAM OVERVIEW**

The KLS mediation program has two approved mediators on staff and one contract mediator providing civil rights, employment, domestic, juvenile permanency, insurance and other mediation services throughout the state. Mediation services complement the work of KLS by providing a non-adversarial dispute resolution method for appropriate cases. In 2021, KLS hired a new Director of Mediation, Randy Hoerschgen.

Access to Justice (ATJ) Mediations are funded by the Office of Judicial Administration under the direction of the Kansas Supreme Court. ATJ funding enables parties' access to KLS offices for mediation services at no cost to participants who qualify. Most ATJ mediations involve post-divorce custody and parenting time issues.

**Human Rights Mediations** offer voluntary mediation to individuals involved in employment, housing and public accommodation discrimination claims filed with the Kansas Human Rights Commission.

**For-Fee Mediations** are offered to parties in domestic matters on a sliding fee basis when neither party is ATJ-eligible, and is available to parties in some civil matters at a reasonable hourly rate.



#### For More Information, Please Call 785-232-5348

Photo by Charlie Mader, KLS - Wichita

## FUNDING AND STAFF FIGURES

#### YEAR ENDED DECEMBER 31, 2022

WITH COMPARATIVE TOTALS 2019-2021

	0 1 A 2 5 2 0			
	2022	2021	2020	2019
Legal Services Corporation	\$3,646,436	\$3,322,056	\$3,226,366	\$2,892,791
Department of DCF – State of Kansas	956,289	528,660	297,541	240,503
Access to Justice	800,000	800,000	799,998	800,000
Kansas Governor's Grant Program	802,964	806,352	799,010	671,791
Kansas Housing Resource Center - KEPP	80,134	22,348	5,750	0
IOLTA & Bar Sponsored	102,567	201,888	164,405	206,164
Kansas Bar Foundation	325,000	287,731	290,747	323,104
Lawyer Giving	128,997	108,608	83,515	56,606
City/County/Misc. State Grants	753,518	586,430	651,569	739,370
Area Agencies on Aging	364,218	307,176	281,388	305,356
United Way	109,149	114,371	131,983	135,060
U.S. Department of Justice	0	0	0	150,181
Low Income Taxpayer Clinic	32,671	34,234	44,563	44,924
Mediation Contracts & Fees	115,000	115,000	115,000	115,000
Medical-Legal Partnerships	120,000	120,000	120,000	120,000
Independence Charitable Trust	191,770	181,269	175,632	168,694
Court Awards	200,392	237,125	197,942	283,163
Cy Pres Awards	120,000	0	0	0
Interest Income	13,452	17,292	15,681	12,552
Farm Counseling	7,324	1,560	0	700
Other Miscellaneous	264,889	185,721	100,627	92,575
Investment Loss	(50,963)	0	0	0
Total Revenues	<u>\$9,083,807</u>	<u>\$7,977,821</u>	<u>\$7,501717</u>	<u>\$7,358,534</u>

## **S**TAFF**T**OTALS

	2022	2021	2020	2019
Full-time equivalent employees	107.25	105.5	96.5	94.9

## EXPENSES

#### YEAR ENDED DECEMBER 31, 2022 WITH COMPARATIVE TOTALS FOR 2019-2021

	2022	2021	2020	2019
Salaries	\$5,745,516	\$4,907,076	\$4,763,388	\$4,728,872
Employee Benefits & Payroll Taxes	1,365,262	1,209,609	1,150,540	1,184,437
Rent, Parking, Utilities & Maintenance	603,235	582,896	566,887	541,614
Equipment Rental and Maintenance	69,922	58,883	66,668	54,286
Office Supplies, Printing & Postage	115,208	102,747	102,261	105,341
Telephone	187,502	133,293	110,633	110,663
Travel	53,815	28,787	20,291	71,895
Training	30,218	21,821	27,543	52,874
Electronic Research & Library	105,557	87,687	71,442	66,833
Insurance	44,699	44,228	41,789	44,749
Litigation Expenses	129,543	87,291	31,586	26,311
Audit, Consulting & Contract Services	447,534	307,350	162,329	248,637
Private Bar Involvement	8,113	6,615	51,276	43,422
Depreciation	40,865	42,234	40,790	39,254
Other	95,866	97,874	60,292	69 <i>,</i> 453
Total Expenses	<u>\$9,042,855</u>	<u>\$7,718,391</u>	<u>\$7,267,715</u>	<u>\$7,388,641</u>

#### CURRENT BOARD OF DIRECTORS

Amy Bipes Attorney Manhattan Service Area Term: 2020– 2023

Christy Campbell Attorney Staff Representative Term: 2022-2025

Abby Franco Client Representative Dodge City Service Area Term: 2021 - 2024

Rose Hart Client Representative Kansas City Service Area Term: 2019-2023

Randall Hodgkinson Washburn University School of Law Term: 2022-2025

> Jennifer Pesina Client Representative Emporia Service Area Term: 2020 – 2024

Bill Townsley Attorney At-Large Term: 2022-2025 **President**  Stacey Blakeman Attorney University of Kansas School of Law Term: 2022-2025

> Paul Dean Attorney Emporia Service Area Term: 2019-2022

Angela Gupta Attorney KBA Representative Term: 2021 – 2024 **Executive Committee** 

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We Are Legal Aid is an initiative that funds legal aid attorneys for victims of domestic violence in Kansas.

In 2022, KLS represented 3,979 women in cases of domestic violence. In Wichita alone, on Thursday afternoons, there are typically 4 attorneys that handle the domestic violence docket.

The legal issues in a single case may include victim compensation, employment, housing, eviction, victims' rights enforcement, orders of protection, divorce or spousal support, and child custody, visitation, and dependency.

The law firms who join this campaign have committed to donate \$100 per attorney per year to KLS.

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